

November 11, 2017

Dear Mace,

You and your team went the extra mile for us in securing a reverse mortgage on our home, thank you. It has truly been a joy to work with you.

We have set up our home insurance to be drawn out of our checking each month and paid the first half of our property taxes for the year. Sandoval County does not offer automatic withdrawals. We received notice from Chase that our mortgage had been paid off and yesterday we received our letter from Celink. Chase also sent us the balance left in our escrow account that we have set up in a savings account. It seems that everything is in place just like you said it would be.

The organizer is fantastic. It is so nice to have all of our documents in one place. Thank you for such a thoughtful and beneficial gift. It is being put to good use.

Last of all, thank you for the creamed honey. It is delicious!!! We plan to make some ourselves just like you told us to. Again, Mace, thank you for walking us through the process of obtaining our reverse mortgage. You and your staff deserve a bouquet of blessings for all you did to bless us.

To show our appreciation to you, we would like to invite you and your family to join us this Sunday for Sunday Morning Worship at Charity Baptist Church at 10:30 AM. We hope you can come.

Sincerely,



Mike Cline



Carol Cline